

Frequently Asked Questions (FAQs)

1. What must I bring on the day of my appointment or visit?

On the day of your appointment or visit, please bring along the following documents:

- Singaporeans/Permanent Residents:
 - o NRIC physical copy or SingPass are acceptable
 - Request form (if referred by GP)
- Others (E.g Resident Foreigners)
 - Passport
 - Request form (if referred by GP)

2. Where can I view my results?

For laboratory tests, you will be able to access your results on the OneNUHS App. You can also view your results on the HealthHub App.

For general X-rays or ultrasound scans, please see your doctor for a follow-up appointment after approximately two weeks to review your results.

3. Can I use MediSave to pay for my tests?

Please refer to the Ministry of Health's website here.